

# Anaplan VPAT

Disclosure Management – May 2024

Version 1.0

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## Disclaimer

This document provides a detailed evaluation of the Anaplan Disclosure Management as of May 2024. The components that make up this experience are subject to continual enhancement and development, and this includes enhancements to better support users with additional needs.

This document will be updated periodically and further information on new enhancements can be found in the Anaplan Community at

<https://community.anaplan.com/t5/Releases/bg-p/Platform-Releases>.

Any indication of forward-looking engineering effort is intended to outline our general product direction only. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Anaplan's products remains at the sole discretion of Anaplan.



## Accessibility at Anaplan

Anaplan helps you equip teams to overcome obstacles and seize opportunities ahead of competitors. We also want you to overcome barriers and make the most of our products. That's why we're committed to inclusion.

### What is WCAG 2.0?

The Web Content Accessibility Guidelines (WCAG) defines how we, as software providers, can make web-based content more accessible to people with disabilities. Accessibility involves a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities. Although these guidelines cover a wide range of issues, they are not able to address the needs of people with all types, degrees, and combinations of disability. These guidelines also make Web content more usable by older individuals with changing abilities due to aging, and often improve usability for users in general.

This document assesses the Anaplan products against v2.0 of the Web Content Accessibility Guidelines (WCAG), the most recent, published version of the guidelines, and those most appropriate for a rich, web-based application.

Within the guidelines, criteria will be defined as A, AA, or AAA – criteria defined as AAA are the strictest criteria. This document assesses the Anaplan products against the AA criteria.

For more information on WCAG 2.0 please visit <https://www.w3.org/TR/WCAG20/>

As we continue this journey, Anaplan will:

- Work towards meeting level AA of the WCAG 2.0 (and WCAG 2.1) guidelines
- Provide guidance in configuring our products to make them as accessible as possible
- Support customers who may need adjustments, or who use assistive technology

### Raising accessibility issues

If you encounter an accessibility issue with one of our products, or have further questions, please let us know by emailing [accessibility@anaplan.com](mailto:accessibility@anaplan.com).

### Assistive technology

We test our software using a variety of screen readers and browsers. We've found the following combinations to provide the most accessible experience when using our products:

- If you're using Windows, we recommend using [NVDA](#) with [Firefox](#)
- If you're using OSX, we recommend using [VoiceOver](#) with [Safari](#)

### Product VPAT document

These VPAT documents describe how our products address the WCAG 2.0 AA, which complies with Section 508 of the U.S. Rehabilitation Act.



## Anaplan Accessibility Conformance Report

### International Edition

(Based on VPAT® Version 2.4)

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

**Name of Product / Version:** Anaplan Disclosure Management

**Report Date:** May 2024

**Product Description:** Designed for the reporting demands of Finance. Anaplan Disclosure Management (formerly Fluence) gives your team complete control. Investor decks, board books or ESG reports - Fluence prepares you for reporting demands.

**Contact information:** [accessibility@anaplan.com](mailto:accessibility@anaplan.com)

**Notes:** The Anaplan product is a sophisticated web platform and can be flexibly configured to meet a number of requirements and experiences.

Greater accessibility is possible through the correct configuration of these experiences and additional components, including operating systems, browsers, and assistive technology.

This VPAT gives basic compliance information, but given the flexibility of the system, various configurations can be used to provide reasonable adjustments and improve access for all users.

For more information on how we can help you achieve a more inclusive end-to-end user journey, please contact us.

Professional accessibility testing resources of EPAM, performed an accessibility audit of the <https://sturnis-demo.fluence.app> website.

### Evaluation methods used

Seven pages of the sturnis-demo website were tested. The Home page, Maintenance, Reporting, System maintenance, Manage roles, Manage email template, and Archived documents were checked for accessibility.

The pages were tested in Google Chrome 121.0 with the A web-powered screen reader Version 53.0.2784.14 on the Windows 10 operating system. Accessibility testers performed the audit using automated tools, keyboard-only interaction, and screen readers.

Accessibility testers performed the test through code inspection and color contrast checkers, keeping WCAG 2.0 guidelines at Level AA in mind.

## Applicable standards/guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A - Yes  Level AA - Yes  Level AAA - No
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success criteria, level A

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#"><u>1.1.1 Non-text Content</u></a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.1.1 (Web)</li> <li>- 10.1.1.1 (Non-web document)</li> <li>- 11.1.1.1.1 (Open Functionality Software)</li> <li>- 11.1.1.1.2 (Closed Functionality Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p><b>Web:</b></p> <ul style="list-style-type: none"> <li>• Only a few instances of missing alt attribute are found across the tested pages.</li> <li>• Inaccurate alternate text is provided only for a few images across the tested pages.</li> <li>• Some informative and functional images are defined as CSS background images and lack textual descriptions on Home Page (E.g. Logo)</li> </ul>
<p><a href="#"><u>1.2.1 Audio-only and Video-only (Pre-recorded)</u></a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.2.1 (Web)</li> <li>- 10.1.2.1 (Non-web document)</li> <li>- 11.1.2.1.1 (Open Functionality Software)</li> <li>- 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> </ul>	<p>Web: Not applicable</p>	<p><b>Web:</b></p> <p>Audio-only and Video-only content is not present on the pages tested.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>- 602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.2.2 Captions (Pre-recorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.2.2 (Web)</li> <li>- 10.1.2.2 (Non-web document)</li> <li>- 11.1.2.2 (Open Functionality Software)</li> <li>- 11.1.2.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Not applicable	<p><b>Web:</b></p> <p>Prerecorded multimedia content is not present on the pages tested.</p>
<p><a href="#">1.2.3 Audio Description or Media Alternative (Pre-recorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.2.3 (Web)</li> <li>- 10.1.2.3 (Non-web document)</li> <li>- 11.1.2.3.1 (Open Functionality Software)</li> <li>- 11.1.2.3.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Not applicable	<p><b>Web:</b></p> <p>Prerecorded multimedia content is not present on the pages tested.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.3.1 (Web)</li> <li>- 10.1.3.1 (Non-web document)</li> <li>- 11.1.3.1.1 (Open Functionality Software)</li> <li>- 11.1.3.1.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p><b>Web:</b></p> <ul style="list-style-type: none"> <li>• Some instances of headings not defined are found on Maintenance</li> <li>• A few instances of related items not grouped using list mark-up are found on Home</li> <li>• A few icons not semantically identifying with role="img"</li> </ul>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.3.2 (Web)</li> <li>- 10.1.3.2 (Non-web document)</li> <li>- 11.1.3.2.1 (Open Functionality Software)</li> <li>- 11.1.3.2.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.3.3 (Web)</li> <li>- 10.1.3.3 (Non-web document)</li> <li>- 11.1.3.3 (Open Functionality Software)</li> <li>- 11.1.3.3 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.4.1 (Web)</li> <li>- 10.1.4.1 (Non-web document)</li> <li>- 11.1.4.1 (Open Functionality Software)</li> <li>- 11.1.4.1 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.4.2 (Web)</li> </ul>	Web: Not applicable	<p><b>Web:</b></p> <p>Audio content that plays automatically is not present on the pages tested.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>- 10.1.4.2 (Non-web document)</li> <li>- 11.1.4.2 (Open Functionality Software)</li> <li>- 11.1.4.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.1.1 (Web)</li> <li>- 10.2.1.1 (Non-web document)</li> <li>- 11.2.1.1.1 (Open Functionality Software)</li> <li>- 11.2.1.1.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports</p>	<p><b>Web:</b></p> <ul style="list-style-type: none"> <li>• A few instances of tooltip content not available for keyboard-only users were found across the tested pages</li> <li>• A few instances of missing keyboard support for image links such as document tree, comment</li> <li>• Few items missing outline keyboard visualization</li> <li>• Few items not reachable through keyboard</li> </ul>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.1.2 (Web)</li> <li>- 10.2.1.2 (Non-web document)</li> <li>- 11.2.1.2 (Open Functionality Software)</li> </ul>	<p>Web: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>- 11.2.1.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.2.1 (Web)</li> <li>- 10.2.2.1 (Non-web document)</li> <li>- 11.2.2.1 (Open Functionality Software)</li> <li>- 11.2.2.1 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Not applicable	<p><b>Web:</b></p> <p>On all the tested pages, time dependent content is not available.</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.2.2 (Web)</li> <li>- 10.2.2.2 (Non-web document)</li> <li>- 11.2.2.2 (Open Functionality Software)</li> <li>- 11.2.2.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> </ul>	Web: Not applicable	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><a href="#"><u>2.3.1 Three Flashes or Below Threshold</u></a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.3.1 (Web)</li> <li>- 10.2.3.1 (Non-web document)</li> <li>- 11.2.3.1 (Open Functionality Software)</li> <li>- 11.2.3.1 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Not applicable	<p><b>Web:</b></p> <p>In all the tested pages, flickering and flashing content is not available.</p>
<p><a href="#"><u>2.4.1 Bypass Blocks</u></a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.4.1 (Web)</li> <li>- 10.2.4.1 (Non-web document) – Does not apply</li> <li>- 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>- 11.2.4.1 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> </ul>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software) – Does not apply to non-web software</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.4.2 (Web)</li> <li>- 10.2.4.2 (Non-web document)</li> <li>- 11.2.4.2 (Open Functionality Software) – Does not apply</li> <li>- 11.2.4.2 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.4.3 (Web)</li> <li>- 10.2.4.3 (Non-web document)</li> <li>- 11.2.4.3 (Open Functionality Software)</li> <li>- 11.2.4.3 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> </ul>	Web: Partially supports	<p><b>Web:</b></p> <ul style="list-style-type: none"> <li>• No focus order in header</li> <li>• Few Items have no focus outline</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.4.4 (Web)</li> <li>- 10.2.4.4 (Non-web document)</li> <li>- 11.2.4.4 (Open Functionality Software)</li> <li>- 11.2.4.4 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.1.1 (Web)</li> <li>- 10.3.1.1 (Non-web document)</li> <li>- 11.3.1.1.1 (Open Functionality Software)</li> <li>- 11.3.1.1.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul>	Web: Does not support	<b>Web:</b> Missing lang attribute

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><b><a href="#">3.2.1 On Focus</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.2.1 (Web)</li> <li>- 10.3.2.1 (Non-web document)</li> <li>- 11.3.2.1 (Open Functionality Software)</li> <li>- 11.3.2.1 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b><a href="#">3.2.2 On Input</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.2.2 (Web)</li> <li>- 10.3.2.2 (Non-web document)</li> <li>- 11.3.2.2 (Open Functionality Software)</li> <li>- 11.3.2.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> </ul>	Web: Supports	



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.3.1 (Web)</li> <li>- 10.3.3.1 (Non-web document)</li> <li>- 11.3.3.1.1 (Open Functionality Software)</li> <li>- 11.3.3.1.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	<p><b>Web:</b></p> <ul style="list-style-type: none"> <li>• Some errors is generic and not specified the reason.</li> </ul>
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.3.2 (Web)</li> <li>- 10.3.3.2 (Non-web document)</li> <li>- 11.3.3.2 (Open Functionality Software)</li> <li>- 11.3.3.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">4.1.1 Parsing</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.4.1.1 (Web)</li> <li>- 10.4.1.1 (Non-web document)</li> <li>- 11.4.1.1.1 (Open Functionality Software)</li> <li>- 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p><b>Web:</b></p> <p>No duplicate id, no missing closing tags</p>
<p><b><a href="#">4.1.2 Name, Role, Value</a></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.4.1.2 (Web)</li> <li>- 10.4.1.2 (Non-web document)</li> <li>- 11.4.1.2.1 (Open Functionality Software)</li> <li>- 11.4.1.2.2 (Closed Software) – Not required</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	

Table 2: Success criteria, level AA

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.2.4 (Web)</li> <li>- 10.1.2.4 (Non-web document)</li> <li>- 11.1.2.4 (Open Functionality Software)</li> <li>- 11.1.2.4 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable</p>	<p><b>Web:</b></p> <p>Live multimedia content is not present on the tested pages</p>
<p><a href="#">1.2.5 Audio Description (Pre-recorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.2.5 (Web)</li> <li>- 10.1.2.5 (Non-web document)</li> <li>- 11.1.2.5 (Open Functionality Software)</li> <li>- 11.1.2.5 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable</p>	<p><b>Web:</b></p> <p>Prerecorded multimedia content is not present on the tested pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.4.3 (Web)</li> <li>- 10.1.4.3 (Non-web document)</li> <li>- 11.1.4.3 (Open Functionality Software)</li> <li>- 11.1.4.3 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.4.4 (Web)</li> <li>- 10.1.4.4 (Non-web document)</li> <li>- 11.1.4.4.1 (Open Functionality Software)</li> <li>- 11.1.4.4.2 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.1.4.5 (Web)</li> <li>- 10.1.4.5 (Non-web document)</li> <li>- 11.1.4.5.1 (Open Functionality Software)</li> <li>- 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.4.5 (Web)</li> <li>- 10.2.4.5 (Non-web document) – Does not apply</li> <li>- 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>- 11.2.4.5 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software) – Does not apply to non-web software</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.4.6 (Web)</li> <li>- 10.2.4.6 (Non-web document)</li> <li>- 11.2.4.6 (Open Functionality Software)</li> <li>- 11.2.4.6 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Few pages have no descriptive heading</li> </ul>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.2.4.7 (Web)</li> <li>- 10.2.4.7 (Non-web document)</li> <li>- 11.2.4.7 (Open Functionality Software)</li> <li>- 11.2.4.7 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Partially supports</p>	<p><b>Web:</b></p> <ul style="list-style-type: none"> <li>• Few items have no focus outline</li> </ul>
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to:</p>	<p>Web: Does not support</p>	<p><b>Web:</b></p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.1.2 (Web)</li> <li>- 10.3.1.2 (Non-web document)</li> <li>- 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>- 11.3.1.2 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• Not Using language attributes to identify changes in the human language</li> </ul>
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.2.3 (Web)</li> <li>- 10.3.2.3 (Non-web document) – Does not apply</li> <li>- 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>- 11.3.2.3 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software) – Does not apply to non-web software</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.2.4 (Web)</li> <li>- 10.3.2.4 (Non-web document) – Does not apply</li> <li>- 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>- 11.3.2.4 (Closed Software) – Does not apply</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software) – Does not apply to non-web software</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.3.3 (Web)</li> <li>- 10.3.3.3 (Non-web document)</li> <li>- 11.3.3.3 (Open Functionality Software)</li> <li>- 11.3.3.3 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable</p>	<p><b>Web:</b></p> <p>Forms with validation messages were not present on the pages tested.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>- 9.3.3.4 (Web)</li> <li>- 10.3.3.4 (Non-web document)</li> <li>- 11.3.3.4 (Open Functionality Software)</li> <li>- 11.3.3.4 (Closed Software)</li> <li>- 11.8.2 (Authoring Tool)</li> <li>- 12.1.2 (Product Docs)</li> <li>- 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>- 501 (Web)(Software)</li> <li>- 504.2 (Authoring Tool)</li> <li>- 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable</p>	<p><b>Web:</b></p> <p>Forms that include legal commitments, financial transactions and user-controllable data are not present on the pages tested.</p>