# **/**anaplan

# **SPEED PLANNING**

**WORKFORCE PLANNING FOR BUSINESS CONTINUITY** 



Speed Planning, powered by Anaplan, is Wipro's solution to any crisis situation. It encompasses a rapid response framework focused primarily

on business continuity planning.

Speed Planning looks at the whole organization whereas Workforce Planning focuses on the Office of the CHRO.



Wipro's "Workforce Planning for Business Continuity" offers an easy-to-consume, cost-effective, and methodical solution-driven approach to address critical parts of your business in times of disruption, uncertainty, and crisis.

- Business continuity planning
- · IT remote enablement planning
- Cross-skill planning and compensation modeling
- Compensation modeling
- · Health and safety benefits planning

Our Workforce Speed Planning engine is designed to cater to both tactical and strategic planning requirements, and perform robust scenario building and simulations. The solution identifies the key drivers and use cases in order to holistically integrate external, configurable drivers and macroeconomic factors to perform robust scenario building and provide real-time forecasts.

## **Customer case study**



### **Client:**

Large food service distributor in the US.



### **Challenges:**

The client had changing requirements on a daily basis, did not adhere to an agile approach or process, and required a custom timescale of 53 weeks for an annual cycle rather than 52 weeks.



#### Solution:

By using Wipro's Speed Planning Workforce solution, the client now has an integrated P&L and developed reports (variance, score cards, and walk-across) for workforce, annual operation, and productivity planning models.



### Impact:

- Overall AOP cycle time reduced by 30%.
- · Considerable reduction in IT dependencies.
- Different planning methodologies across all the service lines within the customer landscape are supported.
- Data integrity and consistency are maintained across source and target systems.

### There's a better way to plan

Wipro's Workforce Planning solution, powered by Anaplan, leverages the combined power of technology and people for effective strategic and tactical workforce planning, in real-time. Modeling assumptions are captured holistically by the solution, as rolling forecasts are created using "what-if" analyses. Your workforce planning is integrated and connected, using the best available data to make agile and better-informed decisions.

**It's dynamic:** Workforce Speed Planning allows you to react quickly to the different variables across the business, change your modeling assumptions, and provide real-time forecasts.

**It's collaborative:** Workforce Speed Planning allows asynchronous data collection and consensus-based planning across all business functions.

It's intelligent: The planning engine can perform "whatif" analysis, and has the capability to leverage external market data and amalgamate artificial intelligence (AI) and machine learning (ML) feeds to provide sophisticated forecasts.

## **Key benefits**

- Anaplan provides a connected view of your workforce with FP&A in real-time.
- You gain the ability to plan your office space and capacity to ensure correct social distancing.
- You can re-plan and re-adjust data within days vs. weeks.
- · You can optimize T&E and SG&A expenses.
- You can cross- and upskill employees, enabling them to carry out roles outside their existing responsibilities.
- It's possible to do skill mapping, ensuring that resources have the required experience and qualifications to perform a required task.
- You can control expenses for support functions across the business.

## Key features of workforce planning for the business continuity

# Enable users to do agile and Connected Planning in real-time

Make ongoing adjustments to headcount and related expenses:

- · Plan and amend processes over cycles.
- Conduct real-time, scenario-based business and resource simulations.
- As business requirements change, the model is flexible enough to restructure itself in real-time based on new hierarchies, data, and inputs.

### Return to office and social distance planning

- Survey your workforce for their ability to work remotely.
- Apply social distancing guidelines to your workforce headcount and determine the most critical FTEs for returning to the office.
- Make your plan based on the need for employees in the office vs. your office capacity.

# Ability to perform tactical and strategic classical workforce planning

Perform classical workforce planning to directly impact your P&L:

- · Operational outlook.
- · Gap analysis.
- · Skills-based analysis.
- · Productivity computations.
- · Cross-training and compensation modeling.

# **Key features of the Anaplan platform**

### Planning at scale

Enterprise-grade scale with a cloud-native platform and patented in-memory Hyperblock™ engine.

### Voice to your data

One location for all your planning data that is trusted, connected, and current.

### Power decision-making

Unmatched flexibility to model any scenario for the organization.

### Ease of use

Engaging, collaborative, and actionable user experience.

### Safeguarding your present and future

Robust protection through user access controls, identity management, and data encryption.

### **Superior visibility**

Embedded intelligence and optimization to drive insights that matter.



### Call center planning

- Create staffing and Erlang C assumptions for clearer, more agile forecasting.
- Voice call forecasting and ramp-up/ramp-down impacts on headcount and productivity.
- · Perform scenario planning for:
  - Quick recovery.
  - Global economic slowdown.
  - Global pandemic.
  - Recession.

### Modeling, analysis, and "what if"

- Create "what-if" capabilities to assess multiple planning scenarios.
- · Optimize plans and instantly view the effects.
- Measure the impact of potential changes before rolling them out.

### **Forecast submissions**

- Every forecast created will undergo an organizational approval process with a customized view to ensure that numbers get reviewed before they are submitted.
- Conditional formatting ensures more visualized updates on the very latest process management changes, providing leadership teams with the space to make effective and timely decisions.

### **Aggregating costs**

- Individual forecasts can be rolled up and sent to a centralized planning team. The bottom-up costs are reconciled and balanced to an aggregate cost. Realtime variance reporting is provided between target and bottom-up planning.
- With the top-down view of the cost targets, business units have a single clear vision for tweaking the drivers or modeling assumptions to make forecasts realistic, and challenging the targets.

## **About Anaplan**

Anaplan, Inc. (NYSE: PLAN) is a cloud-native enterprise SaaS company helping global enterprises orchestrate business performance. Leaders across industries rely on our platform—powered by our proprietary Hyperblock® technology—to connect teams, systems, and insights from across their organizations to continuously adapt to change, transform how they operate, and reinvent value creation. Based in San Francisco, Anaplan has over 20 offices globally, 175 partners and more than 1,400 customers worldwide.



